



*Affordable Website Design*

Crg1 Web Design  
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Northumberland  
NE66 3AH  
Telephone 01665 577 768  
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## **Terms and Conditions**

### *Prices and Quotations*

All prices quoted are valid for one month (30 calendar days) from the date quoted in the quotation or proposal but are subject to change at the discretion of Crg1 Web Design.

### *Payment Schedules and Invoices*

Payments are scheduled in 2 stages: 50% of the total project cost is required before Crg1 Web Design proceeds with build work. This is a non-refundable deposit. Once the initial payment has been received, both Crg1 Web Design and the client are under agreement to complete the work within an agreed timescale. Crg1 Web Design reserves the right to refrain from starting any agreed work until the requested deposit has been received and the funds cleared in the bank. Once the agreed work is completed and the site is live - even if for any reason the site is not requested to go live within one week from completion of the agreed work - the remainder of the payment will be due within the agreed time as specified on the final invoice, unless otherwise agreed (usually within 14 days).

### *Client Delays and Unpaid Invoices*

If content is not received within 12 weeks of agreed start date, Crg1 Web Design reserves the right to continue any further work and the project will be declared void, no further work will be carried out and part (or full) payment will be due. If the final invoice for the remaining payment or payment for an update is not paid within the agreed time then Crg1 Web Design reserves the right to charge a minimum of 1% interest for each day the payment is overdue. In extreme circumstances, Crg1 Web Design reserves the right to take the site offline if the final invoice for the remaining payment or payment for an annual renewal is not paid within the agreed time, and may only put the site live again once the payment is received and the funds cleared in their bank, unless otherwise agreed.

### *Timescales and Deadlines*

Crg1 Web Design aims to complete all agreed work within a reasonable timescale as agreed. Clients will be informed if for any reason there are any delays in completing the work and given regular updates on the site progress.

### *Key Features*

Search engine optimisation (SEO) refers to keywords, descriptions, page titles, alt and title tags. Hosting and available domain names are FREE for the first year only. When requested, high quality images will be bought from reputable stock galleries. Cross browser testing will be performed on the most recent versions of Internet explorer, Firefox, Safari and Google Chrome. Device testing will be performed on iMac, Windows Laptop, Windows Desktop, Android Phone and iPhone.

### *Website Hosting*

Crg1 Web Design use 1&1 for their website hosting and domains. The client will be notified if a new hosting company is used. A suitable hosting package is chosen for the client's project. The client will be informed of the annual cost after the first FREE year. An available domain name will be recommended to the client. The client will be informed of the annual cost after the first FREE year. Failure or late payment for domain name and hosting renewal will result in disruption to the live service. Crg1 Web Design reserves the right to withdraw free hosting and free domain names at any time.