



Affordable Website Design

Crg1 Web Design
2 Lacey Street
Longhoughton
Northumberland
NE66 3AH
Telephone 01665 577 768
Mobile 07708 956 652

Useful Information

Annual Renewal Costs

The annual renewal cost of your website is currently seventy five pounds (£75) which covers domain name and website hosting costs. You will receive an invoice thirty (30) days prior to the renewal date and must make payment before this date, should you not wish to renew your website you must notify us either by email, telephone or in writing before the renewal date so that the domain name and website hosting can be cancelled. Failure to respond to the renewal up to thirty (30) days after the renewal date will result in your website being temporarily removed until payment has been received.

Website Maintenance

All minor updates to your website are covered in the first twelve (12) months; typically, minor updates consisting of text, image and link amendments. After the initial twelve (12) month period has expired all website amendments will be billed at twenty (20) pounds per hour with a minimum charge of one (1) hour. Communicating these updates is best handled through email although a follow up phone call is always an option. Typically, website updates are completed within two (2) working days; however, at busy times please allow five (5) working days.

Methods of Payment

Payments are accepted by bank transfer, cash, credit and debit cards or cheque made payable to 'Crg1 Web Design'.

How to Contact Us

Nothing is more frustrating than not knowing what to do next. If you have a question or concern about your website, you can reach us by email through our website address info@crg1.co.uk or by telephone 01665 577 768 Monday through Friday 9am - 6pm, and after hours for emergencies on 07708 956 652.

Expanding Your Website

It is possible to add extra pages to your website at any point, however when adding pages to your website you need to consider the effect on the navigation of the website (links and navigation menus). Adding extra pages to your website will almost always require rearranging and / or restructuring of the website. Please allow extra time when requesting website expansion.